

RECALL NOTICE



PRODUCT RECALL

Disney Store Europe Ariel Slider Shoes

UPC 427213755099- Kids size UK 7/8/ EU 24/26
UPC 427213755174– Kids size UK 9/10/ EU 27/28
UPC 427213755259 – Kids UK 11/12/ EU 29/31
UPC 427213755334 – Kids size UK 13/1/ EU 32/33

Sold via Disney Store Europe with the following Batch Code: FAC-006021-22246

The Batch Code number can be found on the hangtag packaging and footwear sticker.

Through our ongoing due-diligence programme it has come to our attention that the slider shoes with the above-referenced UPC, sizes and batch number do not meet our standards.

The Disney Store Europe Ariel slider shoes are the subject of a recall. We have identified that the clear transparent plastic contains higher than expected levels of chemical Diethyl hexyl phthalate (DEHP). Accordingly, this does not meet our strict safety requirements.

Only the above-referenced style, shoe sizes and batch code are affected by this recall.

WHAT YOU SHOULD DO:

With the safety of our guests at the forefront of our minds we ask you to stop using the Ariel slider shoes and return it to us for a full refund.

To do so, please return the Ariel slider shoes via our Guest Service Centre who can be contacted via e-mail guestservice@shopdisney.eu to claim a full refund.

We are sorry for any inconvenience caused.